

Reporting

[Training videos - PowerBI Reports](#)

Data collected via the Medicare Mental Health Intake System is reported at various levels and in various formats.

Scheduled reports

This list contains the reports that are produced according to a set schedule, the scope of the data included in each report, and the report's audience.

PHN level reporting

- *Daily*
 - **Calls Dashboard** - All PHNs and services using the national 1800 phone line.
 - **National Intake Dashboard** - Any PHN using the PMHCIS.
- *Monthly*
 - **Contact Report** - Any PHN using the PMHCIS or uploading data to NWMPHN.
 - **PMHC-MDS Report** - Currently at NSW & VIC hub-level only. Can be further expanded nationally to include MMHC data.

Department of Health level reporting

- *Monthly*
 - **Medicare Mental Health Monthly Report** - Cumulative data covering calls, contacts, Intake, referrals and consumer experience survey data.
- *Quarterly*
 - **Medicare Mental Health Quarterly Data Report** - National and jurisdictional deep dive analysis report.
- *6-Monthly*
 - **Telephony, Data & Analytics 6 Month Report** - NWMPHN project status report.

How to gain access

Access requests should come via the PHN lead or key contact for Medicare Mental Health at each PHN. These can be sent to pmhcis.support@nwmpnh.org.au to be actioned by NWMPHN. Please include the name and email of the user, and note which reports they should have access to.

Terms of Use for reports

NWMPHN owns the copyright of these reports. The user must ensure that the report is not reproduced, shared, disclosed or published in any forms unless the user has received the prior consent of NWMPHN. The user is permitted to publish an analysis of the data based on these reports but the user undertakes to consult with NWMPHN about the validity and interpretation of any such analysis for publication. A copy of any such analysis should be provided to NWMPHN for approval prior to submission for publication. We acknowledge the peoples of the Kulin nation as the Traditional Custodians of the land on which our work in the community takes place. We pay our respects to their Elders past and present.

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